#### Libraries in a data-centered environment

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Prolegomena

The importance of Data

The importance of Libraries

Summary

**Appendices** 

### Section 1

Prolegomena

#### So what about the Cloud?

- ► It's a hype
- ▶ It's a buzzword (cloud = bullshit)¹
- ▶ Better know exactely what is referred to by "cloud"

Which notion of cloud do libraries refer to?

<sup>&</sup>lt;sup>1</sup>to impress and persuade, unconcerned with falsehoods (Frankfurt, 2005)

# Three notions of the Cloud



Figure: Infrastructure as a Service (IaaS)



Figure: Platform as a Service (PaaS)



Figure: Software as a Service (SaaS)

# Software as a Service (aka "web application")

- Software that you don't have to install or update.
- Software that hides some of its complexity.

Any software is inherently more complex then the task it automates. Don't expect software to simplify anything!



### Section 2

The importance of Data

# Data vs. Applications





"Data matures like wine, applications like fish" — James Governor

### Data vs. Applications



- ► For immediate consumption
- Requirements and business logic change
  - Technical developments and trends
  - People's requirements change

### Data vs. Applications



- ► Can be used in different context and times, if it is well done:
  - respect special properties of data
  - respect different notions of data

### Special properties of data

Bits can freely be rearranged. Eventually, data

- can be copied
- can be modified

very efficiently, without any traces or differences between "original" and "copy".

# Special properties of data

Digital Collections and descriptions of data are data again.



### Data challenges

This is where libraries are needed!

- Preservation
- Authenticity
- Provenance
- Identity

### Data challenges: Preservation



- All data needs a carrier
- Unsolved problem in general, but established discipline

# Data challenges: Authenticity



- Data modification leaves no traces
- Related to preservation but more about trust

### Data challenges: Provenance



- Data copy leaves no traces
- Digital signatures and trust (again)

### Data challenges: Identity



- ► A single bit changes the whole dataset
- Which modifications matter?

#### Notions of data

- ▶ It's also a hype
- ▶ It's not a buzzword (data  $\neq$  bullshit)<sup>2</sup>
- ▶ Better know exactely what is referred to by "data"

Which notion of data do libraries refer to?

<sup>&</sup>lt;sup>2</sup>Not primarily used to impress (but also used without care)

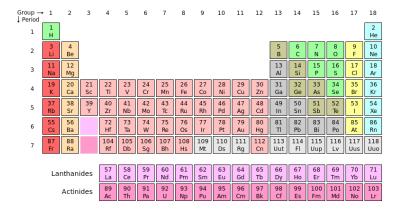
#### Three notions of data<sup>3</sup>

- Data as facts
- Data as subjective observations
- Data as communications

<sup>&</sup>lt;sup>3</sup>As identified by Ballsun-Stanton (2012)

#### Data as facts

- Hard numbers, product of reproducible measurements, scientific facts
- Used to reveal (the real) world

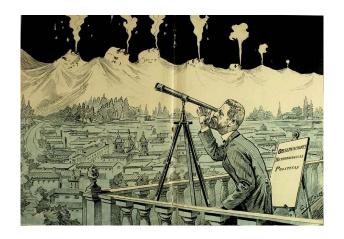


#### Data as facts in libraries

- Created by libraries
  - Holding counts
  - Patron information
  - ▶ Formal metadata
- Collected by libraries
  - research data

### Data as subjective observations

- Product of recorded observations, sense-impressions that must be filtered
- Used to construct (our) reality

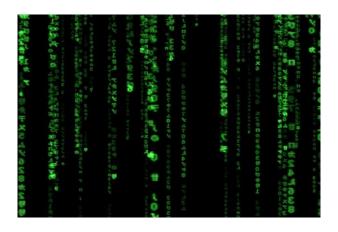


# Data as subjective observations in libraries

- Created by libraries
  - Subject indexing
  - User studies
  - Analysis of publication trends
- Collected by libraries
  - research data

#### Data as communications

- Transferred or stored sign, a container of meaning in form of sequence of bits
- ▶ Used to describe (any) reality



#### Data as communications in libraries

digital objects, electronic resources, informational objects, electronic publications, ..., **digital documents** 

Collected by libraries

### Data as communications/documents in libraries

A **document** is not information but a recorded "evidence in support of a fact" (Briet, 1951),<sup>4</sup> which can be any possible statement. This notion somehow got lost in the history of library and information science / documentation science (Ørom 2007).

Advice: Don't mess with research data as facts or as observations but treat them as documents, like other (digital) publications!

<sup>&</sup>lt;sup>4</sup>See Buckland (1997,1998) for an introduction.

### The importance of data in libraries

- More and more communication and publication is digital.
- ▶ If libraries still care for documents, they have to care for data.

Does your library actually care for data or is activity around data outsourced to the "tech people"? Would you outsource any activity around books to the "book people"?

#### Section 3

The importance of Libraries

# What does a library do?

A library collects, arranges, and makes available (published) documents (among other services) to meet user needs.

This should also apply to digital documents:

- collect data
- arrange data
- make available data

### Collect data



Figure: Data needs care



Figure: How many libraries store digital objects

### The eResource fallacy

If libraries license eResources to be accessed from publisher sites, libraries are only temporary, intermediary retailers.



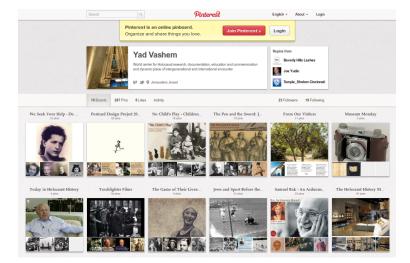
Advice: Data that cannot be copied and modifed is lost.
Actually collect and process digital documents (or you won't be in the document business anymore)

# Why and how can libraries care for digital documents?

- Libraries are used to deal with documents (data as communications)
  - collect digital document
  - arrange digital documents
  - make available digital documents
- Libraries can respond to the **data challenges**, because of:
  - Trust
  - Neutrality
  - Persistence
- Ensure that documents can be used as data:
  - copying
  - modification

### Example: Collections

- Create and present your digital collections
- ▶ in different forms on different platforms





### Example: Annotations

#### One must be able to

- annotate your documents
- ▶ link to (parts of) it
- to track changes when reusing it (revision control)

Orolomie.

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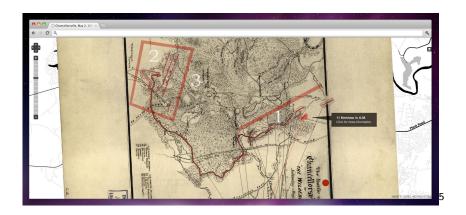
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 $<sup>^5</sup>$ Netline.org screenshot by David McClure with map tiles by Stamen Design, under CC BY 3.0, data by OpenStreetMap, under CC BY SA, maps from the Hotchkiss Map Collection at LoC

# Section 4

Summary

### The situation

- ► Software is inherently complex and becomes obsolete
- Data ages less rapidly if it can be used in different context and time

In the end all content will be digital - get used to it!

### Care for data!

#### "Data that is loved tends to survive" — Kurt Bollacker

- respect special properties of data
  - copying and modification must be possible
    - ▶ Be able to store whereever you like
    - ▶ Be able to transform to any form you like
    - Be able to combine with any data you like
  - digital collections and metadata are also data
- respect different notions of data
  - focus on data as communications instead of digging into details of research data
- Provide solutions to the data challenges
  - preservation
  - authenticity
  - provenance
  - identity

### Where to start

- Collect digital publications!
  - Start archiving public websites, blogs, mailing lists etc.
  - Create and manage data/document repositories (see yesterday's talks)
  - Invest in preservation
  - Exchange digital documents with other libraries and initiatives (see following talk by Herbert van de Sompel, LOCKSS...)
- Provide data as accessible as possible (Open Data)
- Publish your own digital publications
- ▶ Allow annotating and connecting with your digital documents
  - simple access will not be the primary role of libraries
  - Data needs to be usable in different context and times

## Section 5

Appendices

#### References

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- Ørom, Anders (2007): The concept of information versus the concept of document. In: Skare et al. (eds.): Document (re)turn. Contributions from a research field in transition. pp. 53-72. Peter Lang

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### Got questions? Just Ask!

use of bibliographic data?



problem in your library?



ask libraries.stackexchange! ask libraries.stackexchange!

http://libraries.stackexchange.com

Q&A about libraries and information science

## This presentation as digital document

Source code and images of this presentation are available at https://github.com/jakobib/ticer2012 to be copied and modified under CC-BY-SA license.

### Original data from libraries

- Data not used as documents:
  - facts: library data (holdings, patrons, loans, formal metadata)
  - observations: subject metadata (descriptions)
  - communication: your publications
- Can be used in other context and times
  - Example: Authority files, connected via VIAF
  - Good use of data refers to you as source and authority
- Advice: Provide as much as possible your original data and documents. Just publish and care for this documents like any other acquisitions.